

5<sup>th</sup> July 2023





## Fraud in Southeast Asia – How can Internal Audit Step to the Challenge?

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### Role of IA in Fraud Risk Management

### Four key questions:

- 1) To what extent is internal audit involved in the fraud risk management process and how does internal audit involvement impact the perceived effectiveness of the fraud risk management process
- 2) Where does responsibility for strategic fraud risk management lie within the organization and who is responsible operationally for prevention, detection and investigation of fraud?
- 3) What are the challenges and barriers to internal audit's involvement in fraud risk management?
- 4) What are the recent investment trends in fraud risk management?



## What is Kroll's experience?

### Impact of internal audit engagement on fraud risk management

- Deeper engagement of internal audit teams leads to a stronger fraud risk management program
- More effective fraud risk management processes exist in organizations where internal audit is part of strategic management
- Internal audit teams who take the lead on enterprise-wide fraud risk assessments rate their organizations fraud risk management programs as good or better



## What is Kroll's experience?

## What were the challenges and barriers to internal audit involvement in fraud risk?

- Common barriers include:
  - Inadequate resources
  - Lack of mandate
  - Potential conflict of interest
  - Lack of adequate skills to undertake such work



## The Corporate Governance environment in APAC

### Corporate governance standards are still evolving

- Lack of segregation of duties, absence of code of conduct, limited whistle blowing mechanism, and weak internal audit functions in many companies
- Close nexus between politicians, bureaucracy and business
- Several cases of investors facing 'bad faith' practices from local partners, subsidiaries and competitors

### Local accounting and auditing practices have not fully matured

- Over-reliance on management representations
- Auditing tools are not customized to the local operating environment (e.g., family-owned businesses, SOEs)
- ERP systems are often ineffective in driving transparency

#### Poor regulatory oversight

- Regulatory systems are complex and ever-changing (tax, environmental, competition laws)
- The local judicial systems are often complex, which makes it difficult for companies to enforce agreements and punish non-compliance
- Cannot rely on courts or arbitration to resolve disputes in a timely manner

### The result:

- Lack of good quality information on business practices
- Key accounting and performance related data can be manipulated relatively easily
- 3.Exposure to reputation-related and regulatory risks



### Covid-19 has created additional stress



## Severe Impact on Economic Growth in 2020/21 which is continuing in 2022/2023

- World economy expected to contract by 5% (IMF, April 2020)
- Asian economies expected to witness 20 year lows
- Recovery in 2021 was strong but mainly due to a weak base; 2022 witnessing new supply chain challenges and slowdown continues in 2023
- There is permanent loss in GDP



## Corporates and Financial Institutions Exposed to Risks Due to COVID-19

- Willful delay and defaults with respect to payment of debt
- Contractual breaches commercial and employee contracts
- Use of force majeure risk clause in contracts
- Frauds by companies in financial reporting
- Third party frauds and employee frauds
- · Cyber frauds



### This has impacted the fraud landscape

- Uptick in cyber attacks / social engineering
- Exploitation of particular social vulnerabilities fear factor
- New opportunities for internal fraud from changing working practices
- Disconnect and weakening of core controls
- Lack of visibility over supply chains increased third party risk



# How are companies responding to the changing risk landscape?

- Tightening of key controls
- Increased cybersecurity focus
- Innovative ways to "connect" with all layers of the business
- Reconsideration of training methods and needs
- Enhanced focus on data
- Pandemic in many ways a catalyst for existing trends

## Food for thought....

- In your organization, how has internal audit responded to the changing fraud risk landscape and the other challenges in the current fraud landscape?
  - Internal audit has taken a more strategic role in fraud risk management
  - Internal audit has taken on new more diverse roles
  - There has been a trend towards more "continuous assurance"
  - The role of internal audit has not really changed



# The impact we are hoping to see on internal audit

- More strategic involvement in governance and fraud prevention structures
- Investment in data analytics
- Greater flexibility and strategic business partner approach
- Ongoing assurance
- Heightened skepticism
- · Continued investment in fraud risk management and internal audit



## **Lasting impact**

- Adaption to hybrid working advantages and disadvantages
- Use of technology in auditing and fraud risk management
- Consideration of additional skillsets required more diversity of skills
- Data analysis at core of audit and fraud prevention

### Parting thought....

- How have the barriers to internal audit taking on a more "business partner" strategic approach evolved in the last 2 years:
  - The barriers remain the same as prior to the pandemic
  - There is more flexibility in approach which has reduced the barriers
  - The barriers have increased as a result of the pandemic and the changed ways of working



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